Appropriate Media Engagement Policy (Service Receivers)

Policy Reference: PRN-182-Appropriate Media Engagement Policy (Service Receivers)

Policy Title: Video, Games & Other Media Content Engagement Policy (Service Receivers)
Organisation: CAREHOPE™
Legal Entity: AI Auto-Tech Ltd
Version: 1.0
Effective Date: October 1st 2026
Review Date: Regularly on an as-needed basis
Policy Owner: CAREHOPE™

1. Purpose

CAREHOPE™ recognises that shared engagement activities form an important part of companionship services. These activities may include:

- Watching films, television programmes, or documentaries
- Listening to music, podcasts, audiobooks, and other audio materials
- Reading books, magazines, newspapers, and online resources
- Playing board games, card games, video games, and puzzles
- Exploring social media platforms and digital content
- Participating in educational, recreational, cultural, and wellbeing-related media activities

This policy establishes acceptable standards for media engagement during CAREHOPE™ service delivery.

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2. Scope

This policy applies to all service receivers accessing CAREHOPE™ companionship services in:

- Private homes
- Supported living environments
- Community settings
- Online engagements
- Recreational venues
- Any setting where a CAREHOPE™ companion is providing support

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3. Guiding Principles

CAREHOPE™ promotes:

- Choice and independence
- Meaningful engagement
- Social inclusion
- Respect and dignity
- Positive wellbeing outcomes
- Person-centred companionship

While service receivers are encouraged to pursue activities that reflect their interests and preferences, all activities undertaken during CAREHOPE™ engagements must remain appropriate within a professional companionship relationship.

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4. Prohibited Content During Service Delivery

Service receivers must not request, encourage, pressure, persuade, coerce, entice, induce, or insist that a CAREHOPE™ companion participate in, support, facilitate, access, or view:

- Pornographic material
- Sexually explicit videos
- Adult entertainment content
- Live adult streaming platforms
- Explicit sexual audio content
- Sexually graphic games
- Materials intended primarily for sexual arousal
- Any illegal, abusive, exploitative, or harmful content

This restriction applies regardless of:

- The service receiver's consent
- Ownership of the content
- Whether content is accessed online or offline
- Whether viewing occurs in a private or public environment

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5. Respect for Privacy and Personal Choice

CAREHOPE™ respects the privacy, dignity, autonomy, cultural preferences, and lawful personal choices of all service receivers.

This policy is not intended to regulate, monitor, or interfere with what an individual chooses to view, read, play, listen to, or access privately outside a CAREHOPE™ engagement.

The restrictions within this policy apply only:

- During active service delivery
- While a CAREHOPE™ companion is present
- During organised companionship activities
- During any activity delivered under the CAREHOPE™ service

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6. If Prohibited Content Is Introduced

Where prohibited content is introduced during a companionship session, the companion may:

- Politely decline participation
- Request that the content be changed
- Suggest an alternative activity
- Withdraw from the activity if necessary
- Record the incident
- Report the matter to management where appropriate

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7. Consequences of Non-Compliance

Repeated requests for companions to participate in prohibited activities may result in:

- A review of support arrangements
- Discussions regarding professional boundaries
- Modification of service delivery arrangements
- Suspension of services
- Termination of services where professional boundaries cannot be maintained

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8. Policy Statement

CAREHOPE™ is committed to providing safe, respectful, and professionally boundaried companionship services. While media engagement is encouraged as a valuable companionship activity, pornographic, sexually explicit, or sexually arousing content shall not form part of any CAREHOPE™ service. This restriction applies solely during service delivery and shall not be interpreted as interference with the lawful private choices of service receivers outside CAREHOPE™ engagements.